

Case Study: Hendrick European

Keeping a fleet earning its required profit each day with remote, roadside PMIs



ABOUT

Hendrick European is a provider of international logistic and freight services.

Industry: Haulage

Location: Ireland with international customers

Fleet size: 350 assets

Vehicle type(s): Trucks and Trailers

CHALLENGES

Hendrick European previously managed compliance, asset management and fleet maintenance activities using pen and paper. The management team spent most of their time chasing down paperwork from drivers, mechanics and engineers and with the fleet operating internationally this was a challenge. Driver/vehicle compliance, Reporting defects, carrying out regular maintenance, and managing assets sucked up a lot of time that could be spend in other areas of the business.

SOLUTIONS

Hendrick European choose to embrace digital transformation and launched the Tranzaura platform along with phones and tablets for drivers and engineers/mechanics. They eradicated all paper processes and streamlined all their compliance, asset management and maintenance activities and now manage everything from the platform.

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We've been working with Tranzaura for 3 years and the platform has already saved Hendrick European a-lot of time that was previously spent chasing and scanning paperwork from drivers, engineers and mechanics.

Tranzaura listen and develop the system for you and with you. I am pleased someone has finally cracked a system like this for the transport industry.

Derrick Doyle, Compliance & Maintenance Manager



Digital Tachograph



Digital daily inspections



Asset Management



Workshop Management



Parts & Inventory Management



Incident Reporting



Hours of time saved in workshop not chasing paperwork and recording engineers hours

TIME SAVERS

Using a tablet and phone for compliance and maintenance tasks has resulted in huge time savings due to increased productivity.



40 HRS PER MTH

Saved by Fleet Maintenance Manager not chasing & scanning paperwork from mechanics



30 HRS PER MTH

Saved between 3 mechanics not waiting for job allocation in the morning



20/30 EXTRA INSPECTIONS PER MTH

Increased productivity in engineers as time taken on tasks is tracked



ROADSIDE PMI INSPECTIONS

Fleet earning its required profit by not having to take fleet off the road for PMIs

OUTCOMES

1

Increased productivity by engineers & mechanics

30 hours saved every month between 3 engineers just by planning/scheduling their jobs digitally before a shift. An extra 5 inspections happen every week just from tracking time spent on tasks, which saves €2,000 a month.

2

Huge time savings for workshop manager

40 hours a month saved not chasing paperwork, emailing jobs and scanning files.

3

Increased safety and compliance

Peace of mind that assets and drivers are as safe and compliant as they can be

4

Vehicles back on the road quicker

Defects reported from drivers to engineers in real time, so can be attended too quickly. Better productivity, visibility and management of Planned maintenance activities via tablet.

5

Cost savings due to increased efficiency

Hours of time being saved in workshop every month equates to big annual cost savings for the business.

6

Better document management for international duties

All asset details stored on platform and can be accessed at a click of a button, particular when trucks are going in between other countries



Tranzaura

FLEETS OF THE FUTURE